



**LOVE,
NILS**

Support for Children with Cancer

**ANNUAL REPORT
FY 2020/2021**



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*Disclaimer:
Some photos were taken before COVID*



01 INTRODUCTION

LOVE, NILS

OUR VISION, MISSION & WORK

OUR VISION

To be a beacon of hope and resilience for paediatric cancer patients and their caregivers in Singapore.

OUR MISSION

To provide support to children with cancer and their caregivers with much needed healthcare guidance, emotional care plus social and community support that will enable them to thrive.

OUR WORK

Hope and support for children with cancer.

To provide families with knowledge and resources, and a dedicated Care Coordinator to help them navigate the cancer journey. To provide children and their families, impacted by cancer, with integrated therapies, toy donations, free tickets to events, programs, and more. As a registered charity, our goal is to be there for them before, during and after treatment, every step of the way.





FOUNDER'S STATEMENT

Heroes Shining Throughout COVID 19

For me, this year has been one of reflection and appreciation for the heroes I see shining through the darkness of this global pandemic. What does it take to be a hero? True heroes are defined by the human ability to show commitment, courage, strength, persistence, and resilience in the face of danger, adversity, or uncertainty. COVID has affected everyone across the world, but the impact has been especially isolating on cancer children with severely compromised immune systems. These children have faced their challenges heroically, and we've watched our LOVE, NILS community rise to support them.

Our now-standard community COVID protocols were already quite familiar to our beneficiaries. Washing hands, isolating at home, not going to school, not allowing anyone in our homes, has long been the everyday normal of our cancer families; but you can imagine the added burden of a threatening global pandemic. Still, they learned how to adapt and find ways to connect. They became even more resilient in the face of adversity. They strived and became beacons of hope. I am proud that LOVE, NILS has supported these families during these tumultuous times. They are our heroes, and we are honoured to serve them.

We have been able to maintain, adapt and grow our programming in the face of COVID, because of the passion and dedication of our LOVE, NILS staff and volunteers. They are the soul of this organisation. It is with their passion that we embark on strategic initiatives to help improve the lives of children with cancer and their families. They expanded outreach and adapted programs so we could reach and support each of the beneficiaries more. Activities such as creating a caregiver WhatsApp group, Open Art Sessions going virtual, curating Art Kits for monthly home delivery, and turning our annual toy marketplace into monthly toy drops to the hospitals helped grow our impact and ensure that the families we work with know they are not alone. Even our own Captain America zoomed in to encourage his allies to be strong and resilient during the pandemic. Through it all, we worked closely with the hospitals to be responsive to the needs of our beneficiaries and launched our brand-new Education Support Program based on feedback from doctors and patient families.

Because of COVID restrictions, LOVE, NILS' staff and volunteers were not able to provide any in-person support in 2020-2021; our volunteers rose to the challenge. They got creative and found ways to support cancer families through online concerts, pen pal letters, and more. And given the restrictions and isolation everyone felt this past year, we predicted our donors would hunker down and save money. Quite the opposite was true; people found that human connection by supporting others financially, and they gave generously to help support our families.

Somehow, COVID brought out the best in us, helping us to be more accepting of one another, to reach out to those in need, and to give and connect in different ways. This is a time to reflect, be grateful, and explore what might be possible. I believe we can all change the world – whether that's in our community, our work, with our family, or even on a personal level. I am humbled and proud to lead this organisation and watch it grow, despite these unprecedented times.

Lesli Berggren
Founder and Executive Director



CHAIRMAN'S STATEMENT

Dear Donors, Supporters, and Friends of LOVE, NILS,

It has been another exciting year of growth and change at LOVE, NILS.

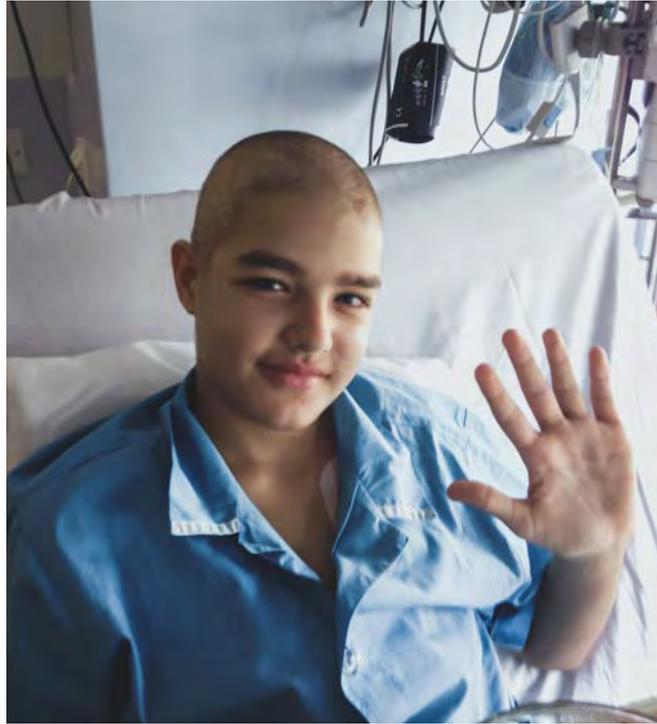
Despite the ongoing complications that the COVID situation placed upon our organisation, we have managed to successfully expand the growing LOVE, NILS' team and build upon our mission, to encourage and empower paediatric cancer patients and their caregivers in Singapore.

Through the coordinated efforts of our amazing team, the organisation continued to achieve amazing results through a host of activities, campaigns, and events. To highlight just a few the organisation created a crowdfunding platform that brought over 2,500 new donors on board. Additionally, while not being able to hold an in-person event, the team successfully launched a virtual fundraiser to carry on the spirit of this annual event. One of our team's biggest accomplishments this year has been to achieve IPC (Institutions of Public Character) status for the organisation. Moving forward our Singapore donors will now enjoy a tax deduction for donations made to LOVE, NILS.

In terms of our LOVE, NILS team, we appointed the additional positions of a chief operating officer, a volunteer manager, a fundraising manager, as well as a marketing manager. The team continues to grow in talent and strength and this only positions LOVE, NILS for continuing success ahead.

I want to thank all of you who have supported, and continue to support, the LOVE, NILS organisation. We are extremely appreciative of your contributions and volunteerism, and we will continue to work hard to fulfil the mission that Nils continues to inspire in each of us.

Sincerely,
David Hoss
Chairman of the Board
LOVE, NILS



THE LOVE, NILS STORY

Aged 13, Lesli Berggren's son, Nils, was diagnosed with a rare lymphoma stage 4 cancer. Lesli spent the next 18-months caring for her son as he received medical treatment in Singapore and the United States of America.

Miraculously, Nils beat cancer following treatment at Singapore's National University Hospital. During his battle with cancer, Lesli's son Nils wrote letters to family and friends asking for prayers and strength. He always signed off as "Love, Nils".

However, a few months later, complications arising from a stem cell transplant tragically led to his passing.

Recognising a need for emotional and community support for families battling cancer, in 2017, Lesli Berggren founded LOVE, NILS, a Singapore registered charity which provides support for children with cancer and their caregivers with healthcare guidance, emotional care, and social and community support.

Now, LOVE, NILS the charity will continue to embody his hope and fighting spirit.

A handwritten signature in black ink that reads "Love, Nils". The handwriting is simple and slightly slanted.

Nils' handwriting





02
OVERVIEW

A QUICK LOOK AT THE NUMBERS

OUR JOURNEY SO FAR



run programs at
6 schools



brought cheer to kids with
986 new toys



delivered **168 Art Kits** to
families



provided **289 hours** of
online tutoring



We support **2 hospitals**



fund **1 Care Coordinator**
who supports 200+ families



delivered **120 letters** from
pen pals



provided **74 hours** of art
therapy online



and put **countless smiles** on
families' faces!



ORGANISATIONAL MILESTONES



- 1st toy donation to National University Hospital (NUH)
- LOVE, NILS is founded
- T-Shirt Masterpiece, Art Therapy, Calendar of Hope and School Programs launch
- 1st toy donation to KK Women's and Children's Hospital (KKH)
- Registers as a Singapore Charity
- Holds 1st fundraiser & raises \$140,000
- Donates \$100,000 to fund Care Coordinator at NUH for 2 years
- Pen Pal Program launches
- Captain America event launches
- Hires first staff
- Attains 501(c)3 tax exemption status in the USA
- Education Support Program launches
- Achieves IPC status
- Holiday camps launch
- Shine a Light campaign launches for childhood cancer awareness

IN THE PRESS

- SEPTEMBER 2020** ○ **LOVE, NILS airs live on CNA938 Nightlife radio**
LOVE, NILS goes LIVE! Radio talk for patient advocacy to the nation
- MARCH 2021** ○ **LOVE, NILS sharing on a podcast**
Lesli Berggren is the first podcast speaker on THE WOMAN by The Edge Singapore
- APRIL 2021** ○ **LOVE, NILS' story on WAYD**
Lesli Berggren shares her story and spreads the word about LOVE, NILS' work on What Are You Doing SG
- MAY 2021** ○ **The Apprentice: ONE Championship Edition gets deep with LOVE, NILS**
Lesli Berggren shares her thoughts on what it takes to run an NGO and what she looks for in her ideal "Apprentice"
- JUNE 2021** ○ **LOVE, NILS get a shout-out on ABS-CBN News of the Philippines**
The Apprentice contestant, Louie Sangalang, shares his connection with the LOVE, NILS cause
- JUNE 2021** ○ **LOVE, NILS is mentioned on Yahoo News**
3 big reasons why The Apprentice Episode 11 is not to be missed as the focus on the business challenge shifts to the community impact of LOVE, NILS
- JUNE 2021** ○ **A project to benefit LOVE, NILS and our beneficiaries**
Gadgets Magazine of The Philippines reports on the Apprentice's finalists' presentation to benefit LOVE, NILS
- JUNE 2021** ○ **LOVE, NILS loves the chatbot proposal on The Apprentice**
PhilStar reports on the chatbot project created by finalists on The Apprentice, One Championship edition
- JUNE 2021** ○ **Doing good with LOVE, NILS**
Filipino finalist on The Apprentice: ONE Championship Edition, Louie Sangalang, talks about his connection and experience creating a mobile app and chatbot for LOVE, NILS on the Manila Bulletin
- JUNE 2021** ○ **A personal connection with the work of LOVE, NILS**
Lesli Berggren and the finalist of The Apprentice: ONE Championship Edition share their connection to the experience of cancer with Yahoo! News
- AUGUST 2021** ○ **Go for Gold on 'theAsianparent'**
LOVE, NILS is featured on 'theAsianparent' blog
- AUGUST 2021** ○ **Go for Gold on 'Expat Living'**
Expat Living magazine features LOVE, NILS Shine A Light Campaign



HIGHLIGHTS OF 2020-2021

SEPTEMBER 2020

- LOVE, NILS turns three years old
- Super Hero Sam donates over 70 super hero costumes and toys for Captain America Day
- Armstrong Group, CORI and Whole Earth donate 3800 reusable masks to LOVE, NILS. These masks were in turn distributed/donated to NUH & KKH, schools and other charities in Singapore who support children with cancer
- LOVE, NILS teamed up with Xploro® to offer their app for free to children with cancer at NUH, through circuit breaker. Xploro® is a health information platform that uses augmented reality [AR] to deliver health information to young patients

OCTOBER 2020

- Avengers Assemble! To celebrate Children's Week, Captain America zooms into the homes and hospital rooms of children with cancer
- Dulwich students created 'Boredom Busters' for our LOVE, NILS kids. These creative activities provide emotional support to these children and their families during their cancer care at NUH and home

NOVEMBER 2020

- LOVE, NILS launches Education Support Program



MARCH 2021

- Our student volunteer Lily Aurora handmade 30 beanie caps to keep NUH paediatric cancer patients warm during treatment
- LOVE, NILS hires first Marketing & Communications Manager and Chief Operating Officer

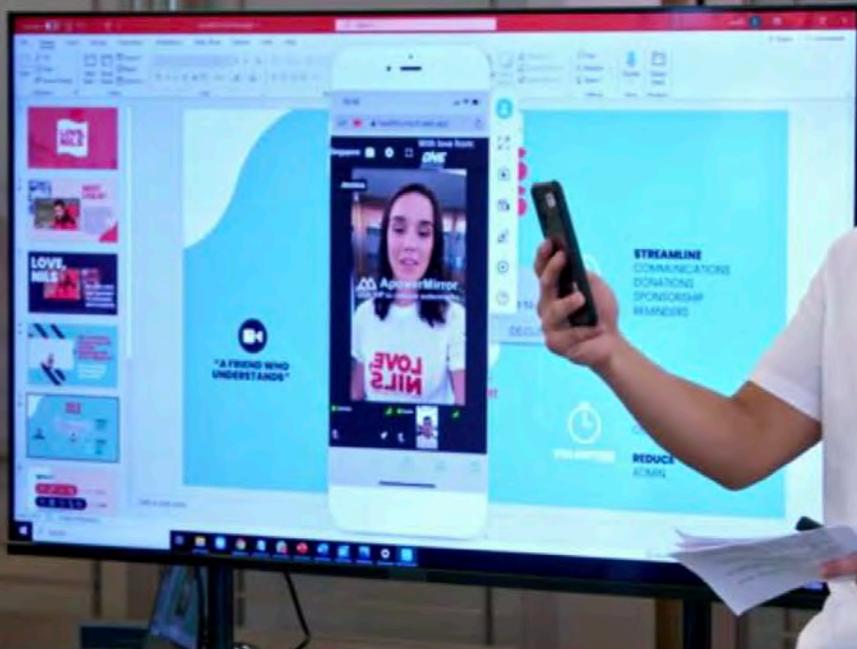
APRIL 2021

- LOVE, NILS hires first Volunteer Manager



MAY 2021

- LOVE, NILS participates in The Apprentice ONE Championship! LOVE, NILS is featured as one of the final business challenges for the contestants



DECEMBER 2020

- LOVE, NILS hosts its annual Superhero Benefit Event, virtually, raising \$147 000 in total

JANUARY 2021

- Project Meliora hosts a virtual fundraising concert for LOVE, NILS

FEBRUARY 2021

- Ten year old Sasha Pawa sews and sells masks to support LOVE, NILS



JUNE 2021

- LOVE, NILS is designated an Institute of Public Character (IPC)

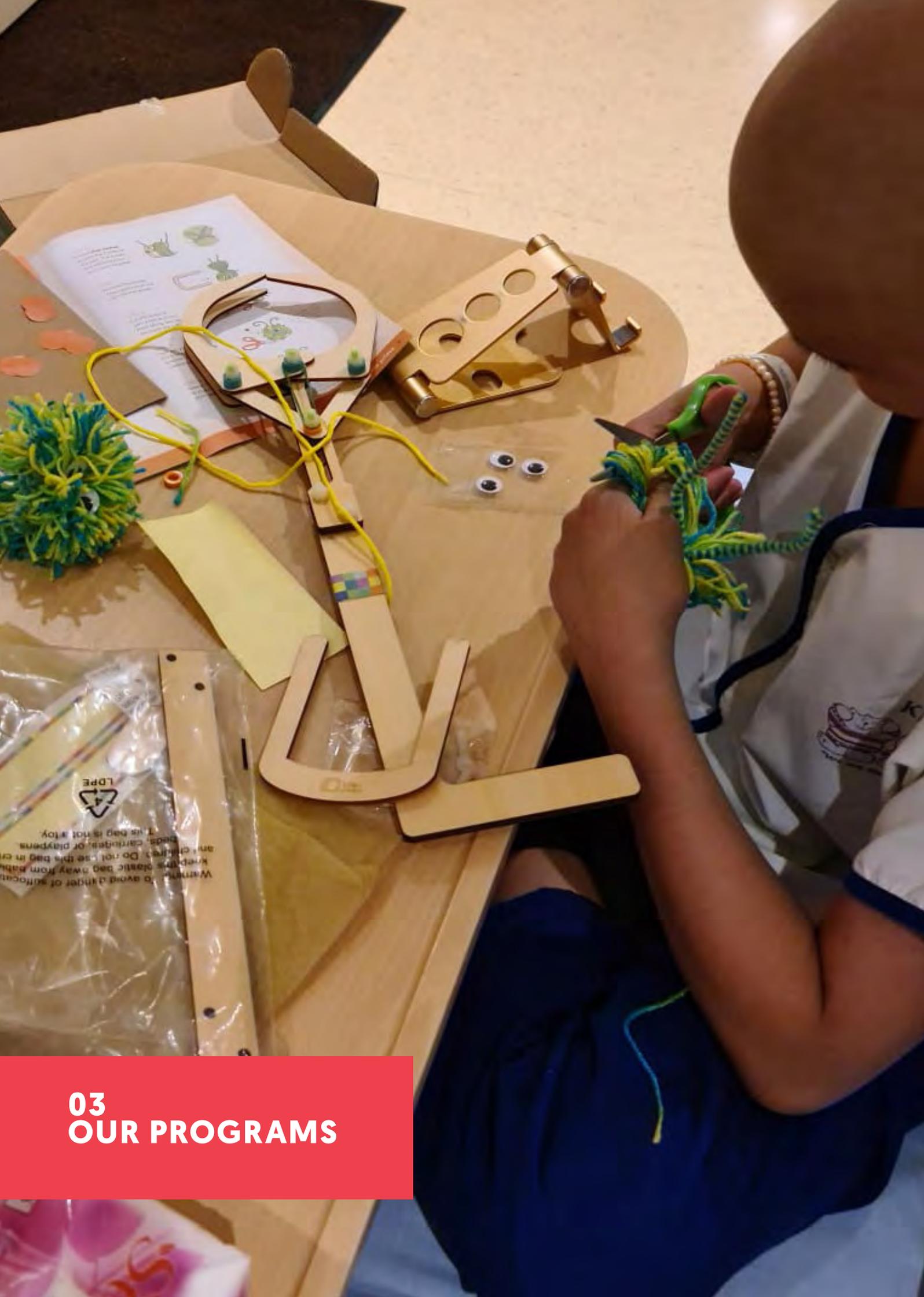
JULY 2021

- LOVE, NILS hires first Fundraising Manager

AUGUST 2021

- Harley Davidson partners with LOVE, NILS to make a cancer child's dream come true





03 OUR PROGRAMS



PROGRAM HIGHLIGHTS & IMPACT

Our programs include Open Art Therapy, Toy Donations, Education Support, community events and a dedicated Care Coordinator that helps families navigate a complex healthcare system and a traumatic diagnosis.

We believe it takes a village to heal a child. At LOVE, NILS, our goal is to create an ecosystem of psychosocial support around children with cancer and their families.

Our goal is to be there for them before, during and after treatment, every step of the way.

Together



You are not alone in whatever you are going through. We will pull through it together

Joel Lim
21 years

**LOVE,
NILS**
Support for Children with Cancer

THE CHALLENGE

Every year in Singapore, approximately 180 families will hear the words: “your child has cancer”.

Where do you even begin?

Parents seeking treatment for their child have to find a way through complex, often puzzling healthcare systems. Both parent and child face immense challenges to their well-being, such as anxiety, isolation and depression.

To stand a better fighting chance, families need guidance, emotional care, a strong community and other forms of support that some hospitals may not be able to provide.

LOVE, NILS is working to ensure that no child or family feels alone in their fight against cancer.

PROGRAM: CARE COORDINATOR

After the pain and shock of a cancer diagnosis, children and their families are immediately faced with the next giant hurdle – how to get the medical help they need. **The Care Coordinator’s role is integral– it begins at the time of diagnosis, guiding and empowering the children and their families through every step of the journey as they navigate the healthcare system.**

Pediatric oncology involves complex care in a multi-disciplinary setting and patient and family education is a critical part of the care process; having a dedicated person to support the family during a very stressful time is invaluable. The role offers families the hope and support they need, including integrative therapies, housing, education support, and more.

“

“NUH is a complex tertiary care hospital. This involves a lot of navigating of care. The Care Coordinator helps families to adapt and learn the processes. She is exceedingly experienced and is one of our most experienced senior nurses in NUH. She helped build up our childhood cancer care and hence is eminently suitable for the unique role of LOVE, NILS Care Coordinator. She is highly knowledgeable, authoritative and always go the extra mile for every patient, especially needy ones.

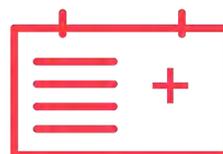
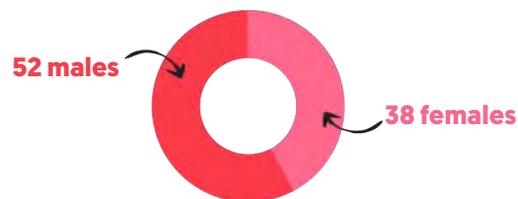
Doctors, nurses, and families all trust the Care Coordinator; she can harness the existing resources and create new ones to help every family. Her care is stratified into the needs of the family. Many families need to gain confidence for caring for their sick child – she is there to help and then guide them to be independent. For the families with a more limited understanding of the care, she ensures that care is never compromised. Care coordinator house visits icon sed. This holistically includes food, home, learning, financial and even spiritual care.”

-NUH Clinician



90 NEW PATIENTS

Age 19 to <1 month



644 CONSULTATIONS

(New and existing)



64 HOME VISITS

LOVE, NILS raises money to fund the Care Coordinator role at National University Hospital, Singapore. The Care Coordinator is employed by the hospital and was hired from within their system. The Care Coordinator brings years of expertise and understanding to the role and is integrated within the cancer ward and hospital system. LOVE, NILS would like to see this role institutionalised as a standard of paediatric cancer care in Singapore.



PROGRAM: EDUCATION SUPPORT

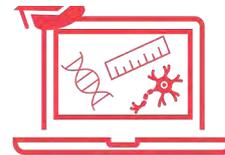
LOVE, NILS' Education Support Program was launched in 2020 from a direct request by the Head of Paediatric Oncology the National University Hospital (NUH) to help mend/bridge the gap for children with cancer to continue their education. The Education Support Program is designed to reduce the child's isolation during their cancer treatment and create an effective journey back to school. Every child has the right to education; this program provides one-to-one specialised weekly tutoring sessions supporting these patients in their homes and the hospital for an entire year.

LOVE, NILS has partnered with Boutique Education, a specialised tutoring company of teachers who support the families with individual learning plans to meet young learners' educational, social, and welfare needs. For the program to be successful, we also believe that training for the tutors is required to understand the cancer journey of the child and family. This training was held in collaboration with professionals from the Oncology Care teams at NUH.

“

Learning is key for every child's future. Learning and playing are the rights of every child. But children with cancer lose the opportunity to learn. Learning allows children to interact and build the foundations of their future. As the majority of children with cancer survive, we need to ensure that their learning continues despite this "bump" in their young lives.

**-Professor Allen Yeoh Eng Juh, NUH
Oncology Paediatrics**



223 HOURS OF TUTORING

Each child was provided with 1 hour-weekly tutoring sessions



11 STUDENTS ENROLLED

Ages 04-15 years old



GRACELYN'S STORY

"This program helped her self-confidence to socialise with other friends in school. The first time she goes to a school she is really sad and scared talking because other children speak English. One of the children said, 'Why do you cannot speak English and Mandarin? You are Chinese. You only can speak Bahasa.' They can not speak bahasa. They don't want to become Gracelyn's friend. She goes back home and cries. She did not have a friend because she only spoke Bahasa. Now, she can speak English already and her English is improving. She is confident speaking English, not like that time, only keep quiet and sad."

-Mother of Gracelyn (11 years old)



LOVE, NILS is committed to continuing our Education Support program in the coming years. Our strategic goal is to increase the number of sessions of tutoring to each child, provide a hybrid model of online and face to face sessions with restriction permitting. We are looking forward to welcoming more students into the program.

Future funding will help LOVE, NILS increase the number of children served by the program and increase the number of hours/sessions of tutoring we provide to each child.

“

"My daughter has been off school for 2 years right now. She is very excited to get the academic lesson and is eager to learn. She wishes that she would be able to catch up with her friends. As long as she is studying and learning new things, it would be great for us."

- Mother of Rose*

**name has been changed to protect child's identity*

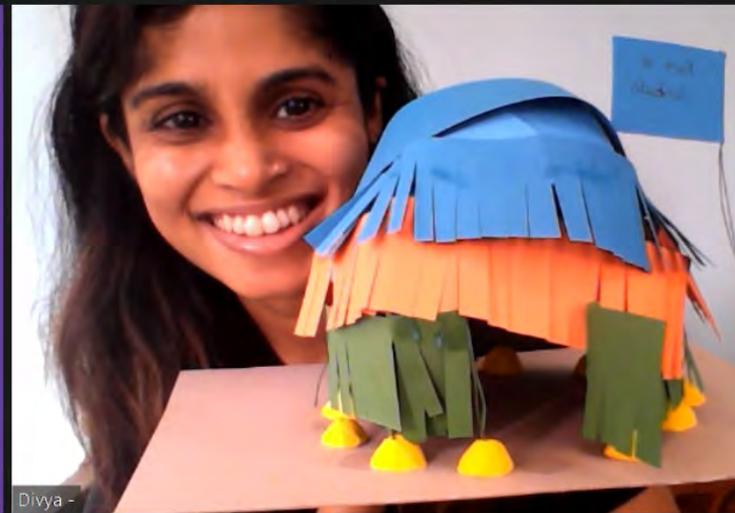
100%
of parents surveyed felt that their child is being supported to continue learning

100%
of parents surveyed strongly agreed that our tutoring program is of high quality

100%
of parents surveyed agreed that their child's tutoring has been a positive experience

80%
of parents surveyed agreed that their child's academic development improved as a result of this program

80%
of parents surveyed agreed that this program has helped their child transition back to school



PROGRAM: OPEN ART THERAPY

LOVE, NILS' Open Art Therapy program establishes a consistent, positive outlet for children with cancer and their family to work through the trauma of cancer diagnosis and treatment, express fears and emotions related to treatment, and engage with others beyond their doctors and nurses.

Participating in open art therapy provides the child with an opportunity to play an active role in communicating their experience of the treatment and gives them a chance to regain a sense of power and control related to their hospitalisation. These children are particularly isolated at this time because of the added risk of COVID.

With COVID visitation restrictions in the hospitals, we have adapted our art sessions to include art kits delivered to children and their families at home or in hospital rooms. The program supports vulnerable school-aged children 0-19 years old who have lost out on various opportunities due to their cancer diagnosis and ongoing treatments.

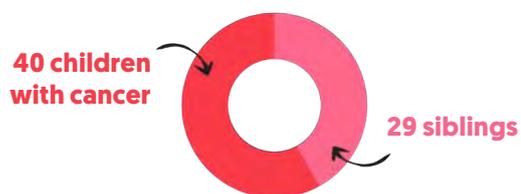
Our licensed art therapists curate the art kits to include nontoxic materials and age-appropriate activities designed to engage the children and their siblings. They come with four different themed activities with instructions and art materials provided. These activities bring joy and give the children a creative outlet to express emotions, bond with family members and build self-esteem.

Our plan for 2021-2022 is to create holiday camps, themed boxes, and incorporate more STEAM activities into our art kits.



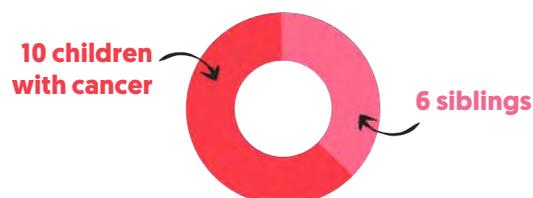
168 ART KITS
delivered

69 CHILDREN
registered from **40 families**



74 HOURS
of online art therapy

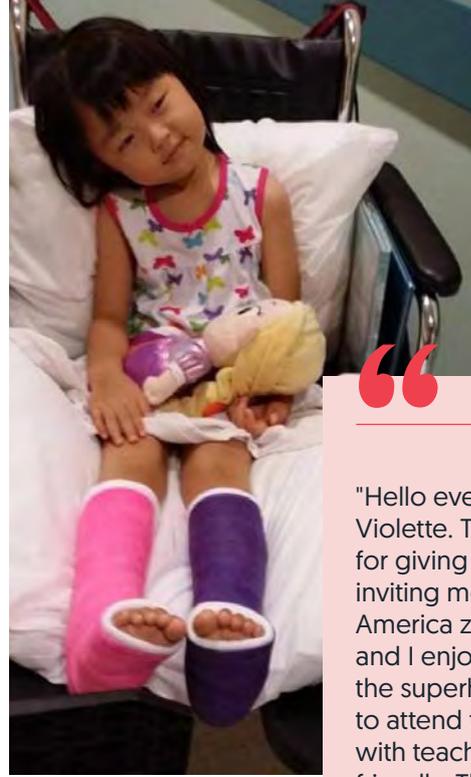
16 CHILDREN
enrolled from **10 families**



VIOLETTE'S STORY

Violette was diagnosed with Neuroblastoma at nine months old, with primary tumours on both adrenal glands and liver. She went through 9 months of aggressive treatment, followed by one-year maintenance with oral medicine. The cancer journey is traumatic and emotionally devastating for the entire family.

Thankfully, Violette is currently in remission, but the long-term side effects on her bones require her to go for multiple surgeries to correct the bone deformity. She loves doing art therapy with our art therapist, Divya. Violette's mother says LOVE, NILS' monthly art kits and weekly online art sessions are highly beneficial, keeping Violette and her sister busy with engaging activities. We are honoured to be a part of Violette's recovery story.



"Hello everybody, my name is Violette. Thank you LOVE, NILS for giving me art lessons and inviting me to attend the Captain America zoom event. My sister and I enjoyed the party with the superhero costumes. I love to attend the art lessons online with teacher Divya as she is very friendly. Thank you LOVE, NILS for everything."

- Violette



100%

of parents

surveyed agreed that the LOVE, NILS Art Therapy program helps their child to stay creative at home

100%

of parents

surveyed would recommend LOVE, NILS art programs to other parents

95%

of parents

surveyed agreed that this program has helped their child's emotional development or expression



PROGRAM: TOY MARKET

Toys provide opportunities for laughter, fun, and inquisitive exploration of the world. Toys have been identified as strategies to reduce the discomfort, fear, and anxiety resulting from this context of cancer suffering. Toys and activities also provide comfort and distraction from painful procedures or periods of isolation.

Play can be seen as a therapeutic space capable of promoting the continuation of the child's development, and a better understanding of a specific moment they are experiencing in their medical journey. Through play, children can relate to the environment and thus develop their social roles. Play is a universal language by which children express themselves. An adequate connection between play and children's coping with various aspects of life can help them develop and become more resilient when dealing with adversity.

As COVID has restricted in-hospital events, LOVE, NILS began delivering toys monthly to the children's cancer wards. The doctors and nurses use these toys to help distract children from the pain and stress of their treatments.

All toys have been generously donated to LOVE, NILS by individuals, schools, corporates and partners.



986 TOYS

were delivered to the children in the hospitals



COUNTLESS SMILES
on children's and families' faces

EZRI'S STORY

Ivy and Ezri are loving, energetic twin sisters. Ezri was diagnosed with Leukemia in 2016 at age 2 ½. Cancer turned life upside down for the family — Ezri's mother had to quit her job to take care of her daughter full time. Her father had to juggle his job and caregiving. Ezri's twin sister had to stay with her grandmother while Ezri was in the hospital. It was incredibly challenging during Ezri's treatments—there were endless needle pokes and side effects from the chemo.

Ezri's mother, Amy, tells us, "As a parent, one of the hardest things was to watch Ezri crying and screaming when she needed to be poked for the treatment". After one particularly traumatic treatment, a sobbing Ezri and her mother left the procedure room to find a LOVE, NILS toy donation event underway. Ezri was able to choose any toy she liked; her tears disappeared, and joy flooded her face, seeming to erase the pain of the ordeal she had just gone through. Her mother was so grateful.

Over the past four years, Ezri has participated in LOVE, NILS toy donation events, Captain America events, Art Therapy, and Calendar of Hope ticketed events. Thankfully, Ezri's cancer is now in remission, and she can attend school full-time.

Amy says, "A child's smile might be something a typical parent sees every day, but the smiles from the kids who battle cancer are so precious. That is the love and joy brought by LOVE, NILS to Ezri and many other kids who battle cancer."



“

As a clinician who sees children and young people with cancer, I can attest that our patients love the presents and the craftwork. To us, it is just another toy, but somehow these bring so much joy to the children's hospital stays or visits. We, therefore, are thankful for your work and would love to continue to receive these presents. Our patients range from newborns/young infants all the way to older teens. The kids get to pick a gift/treat whenever they go for any practical procedure.

- Doctor of Paediatric Oncology at KKH



PROGRAM: SCHOOL PROGRAMS

We have built strong relationships with six local and international schools in Singapore, who are unwavering with their enthusiasm and support for LOVE, NILS.

Our School Programs provide an opportunity for students to drive their initiatives. Our students created our Pen Pal Program, T-shirt Masterpiece Program, donated handmade beanie caps, masks, cancer care kits, boredom buster books and raised awareness with fundraising activities, including online concerts and casual dress days.

Thank you to our Dulwich College teachers and students for your generous donations and hard work creating 'Boredom Busters' for our LOVE, NILS kids. These creative activities provide emotional support to them and their families during their cancer care.



Thank you to The Grange Institute, our first primary school to support LOVE, NILS. Together with J.O.E. Eco Alliance, The Grange students provided children with toys, pen-pal letters and raised funds for our programs.

Students also wrote monthly letters of love, support, thank-yous and encouragement to children, parents, doctors and nurses in the hospital. Over 120 letters were delivered to the hospitals in 2020, allowing families and staff to know our community supports them.



Our T-shirt Masterpiece program, a student-led initiative, provides children fighting cancer in hospitals with art materials to create their masterpieces. We print them onto t-shirts for the children and families to keep.



We look forward to more collaborations with schools in 2021 and beyond.



PROGRAM: CAPTAIN AMERICA

We work with individuals and organisations to provide VIP visits to the children's cancer wards from characters the children know and love. Our visitors provide hope and inspiration and encourage our kids to stay strong and resilient in the face of adversity– never give up.

Captain America "Zoomed" his way into the hospital rooms and homes of children with cancer and their families with games, songs and dance. In celebration of Children's Day, LOVE, NILS delivered superhero capes and balloons to the cancer wards. The week-long festivity let our heroes know they were not alone in their fight.



PROGRAM: CALENDAR OF HOPE

Pre-COVID, LOVE, NILS provided free monthly tickets to events to help inspire the cancer children, allowing a momentary respite from the gruelling cycles of chemotherapy and various medical procedures. We adapted this program and now organize free virtual events that engage children and their families.



Thank you for taking care of my newest baby
Thank you for taking care of my friends,
Thank you for taking care of my friends,
are you OK in the hospeter

Thank you for helping.
Eito



LOVE, NILS
Support for Children with Cancer
19 Taman Sereni
03-23 Botanic
Gardens View
Singapore 257723

LOVE, NILS
Support for Children with Cancer
19 Taman Sereni
03-23 Botanic
Gardens View
Singapore 257723

Parent Cover



Patient

LOVE, NILS
Support for Children with Cancer
19 Taman Sereni
03-23 Botanic
Gardens View
Singapore 257723



LOVE, NILS
Support for Children with Cancer
19 Taman Sereni
03-23 Botanic
Gardens View
Singapore 257723



For a doctor

LOVE, NILS
Support for Children with Cancer
19 Taman Sereni
03-23 Botanic
Gardens View
Singapore 257723



For a patient

LOVE, NILS
Support for Children with Cancer
19 Taman Sereni
03-23 Botanic
Gardens View
Singapore 257723

04 OUR VOLUNTEERS

Doctor

Nurse



COLLABORATION & COMMUNITY OUTREACH

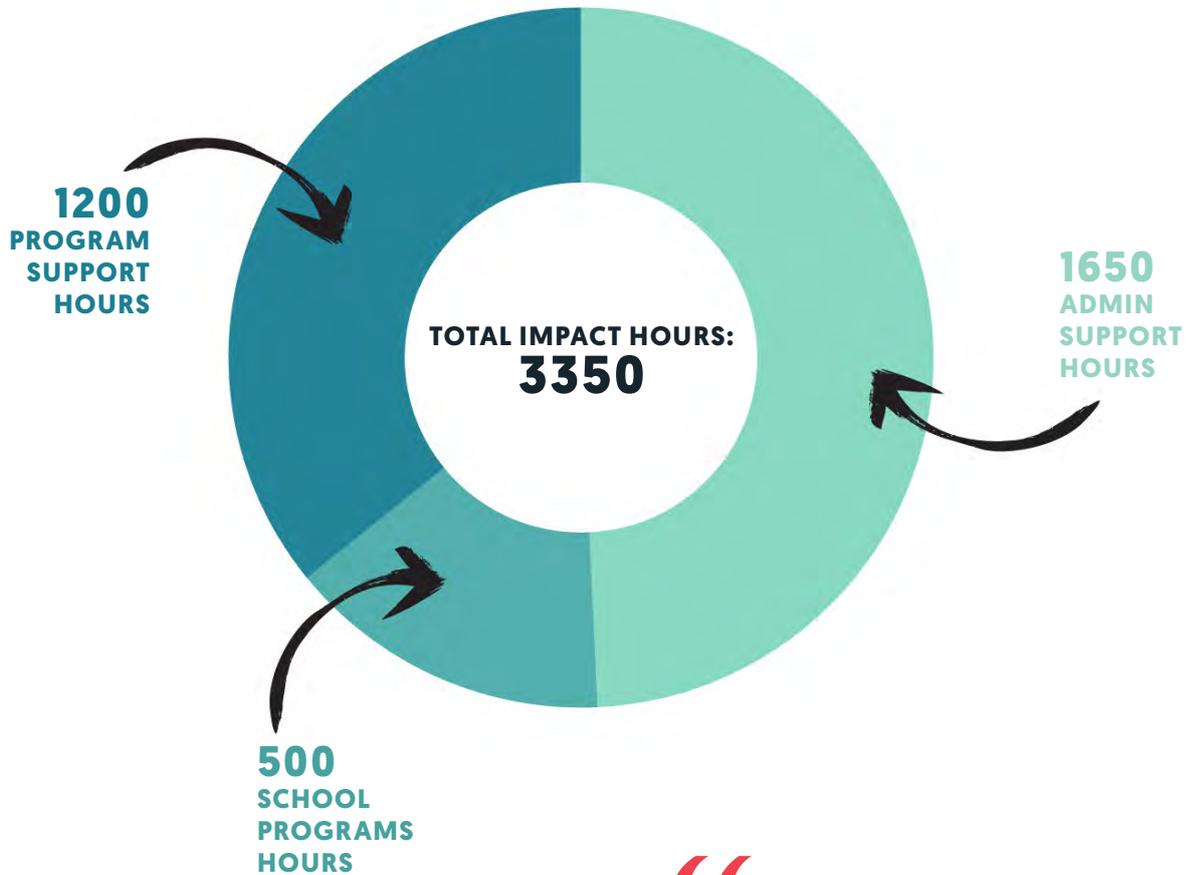
LOVE, NILS believes it takes a broad community to support children with cancer in Singapore. That is why we reach out far and wide to gain support for our mission. We speak to schools, corporations, foundations, societies and other charities to involve them in our volunteer opportunities, awareness campaigns, and fundraising efforts. We create a community of hope.

We also collaborate with KK Women's and Children's Hospital and the National University Hospital's administration and paediatric oncology departments, allowing us to serve their patients more effectively. This community partnership helps LOVE, NILS provide a range of psychosocial care for patients and families that is responsive to their needs.

Our commitment to child safety

We are committed to ensuring the safety and wellbeing of all children who come into contact with our employees and volunteers. All LOVE, NILS staff participated in the Child Safeguarding Training and Accreditation in August 2021.

VOLUNTEER IMPACT



LOVE, NILS volunteers are a valuable and integral part of the organisation; their contributions play a vital role in the success of our programs and services. While enriching their own lives, these volunteers' time, effort, expertise, and resources make a significant difference in the lives of children with cancer. In 2021, our volunteers contributed over 1500 hours of support by assisting in programs and events such as Toy Drive and the Annual Superhero Fundraiser. LOVE, NILS collaborated with schools resulting in over 500 hours of support through online educational events and shows.

With the onboarding of a volunteer manager, we created a comprehensive volunteer management system, and streamlined recruitment, orientation, training, supervision, and recognition of our volunteers. LOVE, NILS would like to thank every volunteer who donated their time, toys, holiday camps, and spent hours of administrative work to bring smiles to the lives of children with cancer and their families.

“

I met Lesli and the team when I was very new into Singapore and looking for a place where I could hopefully do some good and donate my time. What I found was an incredibly special family with huge dreams and hearts. During my time with the organisation I witnessed the drive of the team resulting in explosive growth in the core team, advisors, partners, and volunteers. Lesli and LOVE, NILS radiate light into the world and I have had the honour of watching them change lives, be the emotional support for struggling families that so desperately need it. Their core mission is to put smiles on the faces of cancer-ridden families and they are always finding new ways to do just that. I am so proud that I got to be even a tiny part of their journey and still keep this wonderful organisation and team close to my heart. Thank you LOVE, NILS for all you do for the kids and all you've done for me!

**- Monica Millington,
Marketing Director Volunteer**



3RD ANNUAL SUPERHERO FUNDRAISER

In December 2020, LOVE, NILS hosted our third annual fundraiser, virtually! Despite the challenges of putting together an inspiring event online, during COVID, our supporters turned out to help support our cancer heroes, and helped make the event a success. We raised over \$73,000, which was graciously matched by a grant through the Tote Board Enhanced Fund-Raising Program, bringing our total raised to \$147,000!

PROJECT MELIORA

Project Meliora, a student-led initiative by Hwa Chong Institution, collaborated with LOVE, NILS, creating a community of support by motivating talented students to develop two online concerts for children with cancer and their families. They created awareness and raised funds to provide children with chemo care kits.

The concerts featured the talents of over 25 local school students and served as LOVE, NILS' first online concerts dedicated to our beneficiaries. The students created a sustainable framework by engaging future students to continue the programs, ensuring impact into the future. We thank them for their unwavering commitment.

TOY DRIVES

The success of our Toy Market Program depends on generous donors and volunteers. This year, ten organisations, corporates and schools graciously assisted with the toy cleaning, sanitising, tagging and packing of 900 toys for our toy donation drive and delivery to the hospital.





05
2022 VISION





OUR MAIN GOALS FOR 2022

Increase funds to ensure organisational sustainability

- Aim to raise \$1.09 million in FY 2022 to support programs and begin to establish reserves, ensuring financial health and sustainability
- Continue to diversify funding streams across corporates, foundations, individuals and events
- Monitor financials and maximise operational efficiency to ensure impact

Increase public awareness

- Grow social media presence and audience engagement
- Strengthen community engagement programs
- Secure more speaking engagements at public and corporate events

Build human capital

- Scale staff and grow capacity in order to improve processes and increase organisational impact
- Build organisational structure to support employee growth and satisfaction, ensuring continuity

And welcome more volunteers into the LOVE, NILS family!

Deliver effective programs

- Continue to improve existing program effectiveness and delivery, and expand reach to more beneficiaries by improving outreach efforts, to ensure programs are of the highest quality and making the greatest impact
- Monitor internal goals and KPIs to inform process improvement

Strengthen impact evaluation

- Enhance impact evaluation methods to ensure we are effectively measuring outputs and capturing more robust outcomes
- Utilise data to communicate the full impact of LOVE, NILS' programs

Strengthen board structure

- Leverage the Board strategically and systematically
- Grow board by 2 to 3 new members
- Establish a long-term governance plan to address issues of sustainability and to enhance governance
- Establish Board committees
- Formalise reserve policy



HOW YOU CAN SUPPORT LOVE, NILS

Volunteer with us

We are always looking for dedicated individuals to help us provide more support to these children and their families.

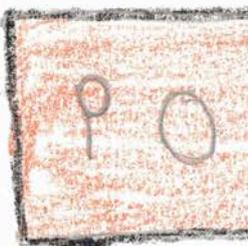
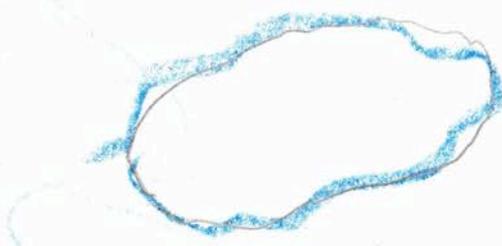
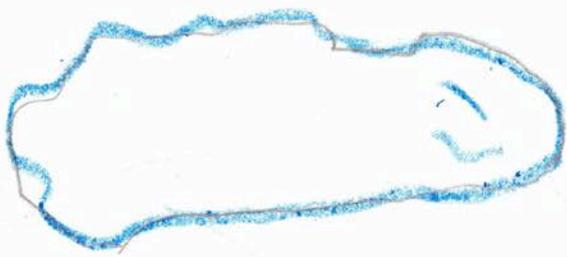
www.lovenils.org/volunteer

Every donation makes a difference

With your support, we can make an impactful difference by hiring care coordinators, providing holistic therapeutic support, toy donations, art sessions and free tickets to events for children with cancer and their families.

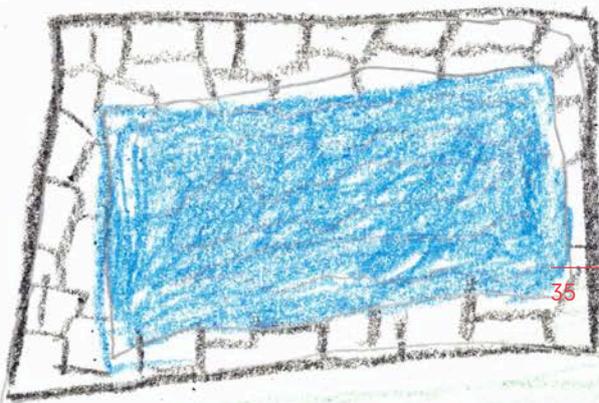
In addition to our website, LOVE, NILS runs fundraising campaigns on Giving.sg.

www.lovenils.org/donate



30	16
69	42
21	75

pool



06 CODE OF GOVERNANCE & FINANCIALS

Norri's
24.2.2021

CODE OF GOVERNANCE – GOVERNANCE EVALUATION CHECKLIST FOR LOVE, NILS

01 SEPTEMBER 2020 TO 31 AUGUST 2021: ENHANCED TIER

S/N	Code guideline	Code ID	Response	Explanation (if Code guideline is not complied with)
Board Governance				
1	Induction and orientation are provided to incoming Board members on joining the Board	1.1.2	Complied	
	Are there Board members holding staff appointments?		Yes	
2	Staff does not chair the Board and does not comprise more than one-third of the Board.	1.1.3	Complied	
3	There are written job descriptions for their executive functions and operational duties which are distinct from their Board roles.	1.1.5	Complied	
4	There is a maximum limit of four consecutive years for the Treasurer position (or equivalent, e.g Finance Committee Chairman or person on Board responsible for overseeing the finances of the charity). Should the charity not have an appointed Board member, it will be taken that the Chairman oversees the finances.	1.1.7	Complied	
5	All Board members submit themselves for re-nomination and re-appointment, at least once every three years.	1.1.8	Complied	
6	The Board conducts self evaluation to assess its performance and effectiveness once during its term or every 3 years, whichever is shorter.	1.1.12	Complied	
	Are there Board member(s) who have served for more than 10 consecutive years?		No	
7	The charity discloses in its annual report the reasons for retaining Board member(s) who has served for more than 10 consecutive years.	1.1.13	N.A.	
8	There are documented terms of reference for the Board and each of its Board committees.	1.2.1	Complied	
Conflict of Interest				
9	There are documented procedures for Board members and staff to declare actual or potential conflicts of interest to the Board.	2.1	Complied	
10	Board members do not vote or participate in decisionmaking on matters where they have a conflict of interest.	2.4	Complied	
Strategic Planning				
11	The Board periodically reviews and approves the strategic plan for the charity to ensure that the activities are in line with its objectives.	3.2.2	Complied	
Human Resource and Volunteer Management				
12	The Board approves documented human resource policies for staff.	5.1	Complied	
13	There is a documented Code of Conduct for Board members, staff and volunteers (where applicable) which is approved by the Board.	5.3	Complied	
14	There are processes for regular supervision, appraisal and professional development of staff.	5.5	Complied	
	Are there volunteers serving in the charity?		Yes	
15	There are volunteers management policies in place for volunteers.	5.7	Complied	

CODE OF GOVERNANCE – GOVERNANCE EVALUATION CHECKLIST FOR LOVE, NILS

01 SEPTEMBER 2020 TO 31 AUGUST 2021: ENHANCED TIER

S/N	Code guideline	Code ID	Response	Explanation (if Code guideline is not complied with)
Financial Management and Internal Controls				
16	There is a documented policy to seek Board's approval for any loans, donations, grants or financial assistance provided by the charity which are not part of its core charitable programmes.	6.1.1	Complied	
17	The Board ensures internal controls for financial matters in key areas are in place with documented procedures.	6.1.2	Complied	
18	The Board ensures reviews on the charity's internal controls, processes, key programmes and events are regularly conducted.	6.1.3	Complied	
19	The Board ensures that there is a process to identify, regularly monitor and review the charity's key risks.	6.1.4	Complied	
20	The Board approves an annual budget for the charity's plans and regularly monitors its expenditure.	6.2.1	Complied	
	Does the charity invest its reserves, including fixed deposits?		No	
21	The charity has a documented investment policy approved by the Board.	6.4.3		
Fundraising Practices				
	Did the charity receive cash donations (solicited or unsolicited) during the year?		Yes	
22	All collections received (solicited or unsolicited) are properly accounted for and promptly deposited by the charity.	7.2.2	Complied	
	Did the charity receive donations-in-kind during the year?		Yes	
23	All donations-in-kind received are properly recorded and accounted for by the charity.	7.2.3	Complied	
Disclosure and Transparency				
24	The charity discloses in its annual report: i. Number of Board meetings in the year; and ii. Individual Board member's attendance.	8.2	Complied	
	Are Board members remunerated for their Board services?		No	
25	No Board member is involved in setting his or her own remuneration.	2.2	N.A.	
26	The charity discloses the exact remuneration and benefits received by each Board member in its annual report. OR The charity discloses that no Board members are remunerated	8.3	Complied	
	Does the charity employ paid staff?		Yes	
27	No staff is involved in setting his or her own remuneration.	2.2	Complied	
28	The charity discloses in its annual report: i) The total annual remuneration (including any remuneration received in its subsidiaries), for each its three highest paid staff, who each receives remuneration exceeding \$100,000, in bands of \$100,000; and ii) If any of the 3 highest paid staff also serves on the Board of the charity. The information relating to the remuneration of the staff must be presented in bands of \$100,000. OR The charity discloses that none of its staff receives more than \$100,000 in annual remuneration each	8.4	Complied	
29	The charity discloses the number of paid staff who are close members of the family of the Executive Head or Board Members, who each receives remuneration exceeding \$50,000 during the year, in bands of \$100,000. OR The charity discloses that there is no paid staff who are close members of the family of the Executive Head or Board Member, who receives more than \$50,000 during the year.	8.5	Complied	
Public Image				
30	The charity has a documented communication policy on the release of information about the charity and its activities across all media platforms.	9.2	Complied	

GOVERNANCE REPORT

LOVE, NILS was registered as a charity under the Charities Act (Chapter 37) since 01/09/2017.

LOVE, NILS has been accorded IPC (Institution of a Public Character) status from 22/04/2021 to 21/04/2022.

NAME/POSITION	DESIGNATION/COMPANY	DATE OF APPOINTMENT	ATTENDANCE AT BOARD MEETINGS
DAVID HOSS Chairman	Principal, Singapore American School	1 September 2017	4/4
SUVIR VARMA Treasurer	Senior Advisor, Bain & Company	13 March 2020	4/4
MADANJIT SINGH Secretary	Chief Revenue Officer, ANCHANTO	23 July 2020	4/4
LESLI BERGGREN Member	Founder and Executive Director, LOVE, NILS	1 September 2017	4/4

GOVERNANCE POLICIES

Organisation Strategy

LOVE, NILS values strategic planning in guiding the direction and growth of the organisation. We have created a 3-year strategic plan, which is reviewed and presented to the Board for approval on an annual basis.

Role of the Governing Board

LOVE, NILS' Board Members play an outsized role in charting and enabling the advancement of our important work. It is the primary responsibility of the Board to oversee, monitor and govern the organization in furtherance of its mission, ensuring strong financial management and oversight, offering essential ideas, guidance, expertise, and financial resources. The quality of LOVE, NILS' work, fundraising, and operations depends upon a committed, knowledgeable, and involved Board.

Conflict of Interest Policy

LOVE, NILS has adopted a Conflict of Interest Policy to ensure all Board Members and Staff act in the best interest of the charity. The Board has put in place documented procedures for Board Members and Staff to declare actual or potential conflicts of interests on an annual and need-to basis. Board Members also abstain and do not participate in decision-making on matters where they have a conflict of interest.

Personal Data Protection Act (PDPA) Policy

LOVE, NILS respects and protects confidential information obtained from, or relating to, our patients and their caregivers, donors and sponsors, hospitals, and other healthcare providers and/or third parties in accordance with Singaporean law and professional standards.

Code of Conduct

At LOVE, NILS we aim to build relationships based on shared trust and confidence that each person is personally and professionally committed to acting in accordance with our values and to the best of their ability using their talents and experiences to achieve our common vision. We act honestly, openly, and constructively to the best of our abilities to achieve LOVE, NILS objectives. We understand and comply with laws, regulations and standards that apply to us in our professional conduct.

Restricted Funds

LOVE, NILS' restricted fund balances are restricted by outside sources and may only be utilised in accordance with the purposes for which they are established. Restricted Funds include Art Therapy, Care Coordinator, Education Support, and Toy Drive.

STATEMENT OF FINANCIAL POSITION AS AT 31 AUGUST 2021

ASSET	2021	2020
Current asset		
Cash and cash equivalents	448,663	216,700
Other receivables	39,343	700
Inventory	721	985
Other asset	0	2,800
TOTAL ASSET	488,727	221,185
LIABILITY		
Current liability		
Other payables	40,378	13,678
TOTAL LIABILITY	40,378	13,678
NET ASSETS	448,349	207,507
FUNDS		
Unrestricted fund		
General fund	403,984	173,170
Restricted fund		
Art therapy fund	35,500	32,956
Care Coordinator	202	0
Education Support	2,893	0
Toy drive fund	5,770	1,381
	44,365	34,337
TOTAL FUNDS	448,349	207,507

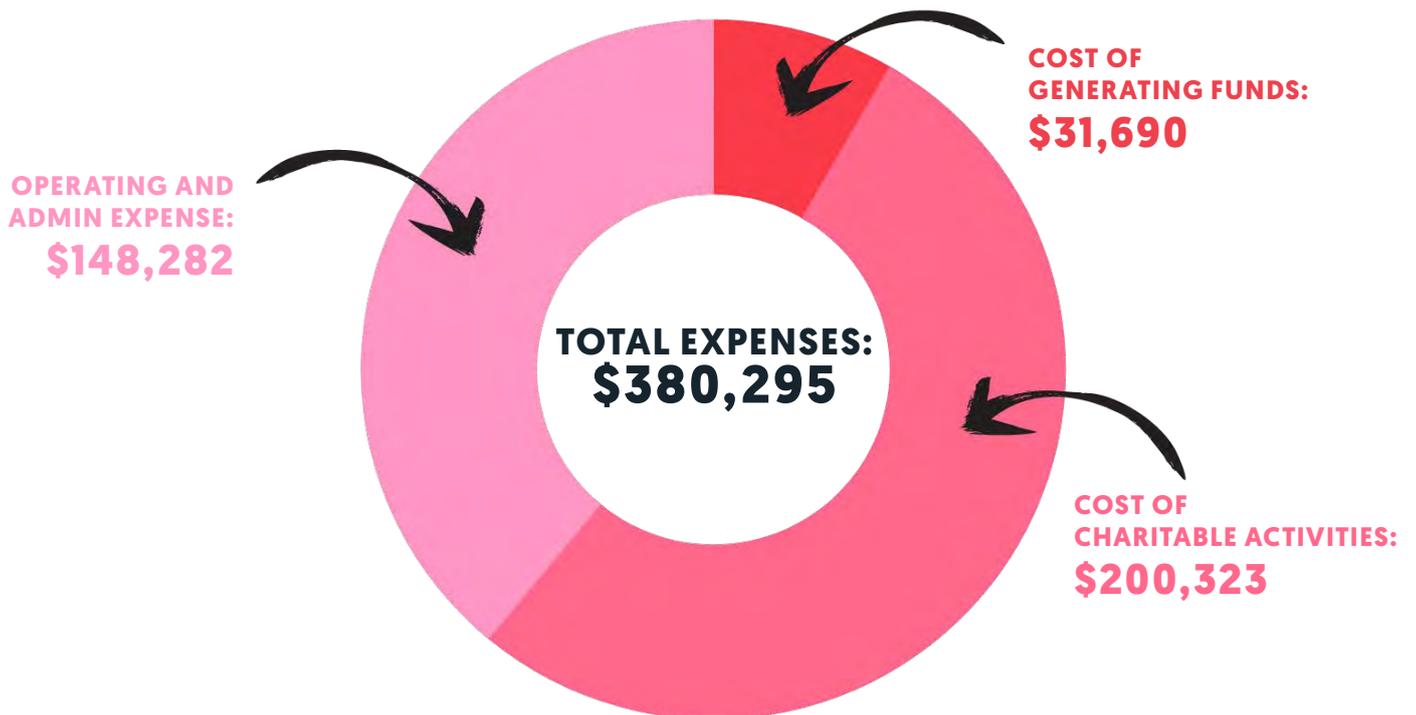
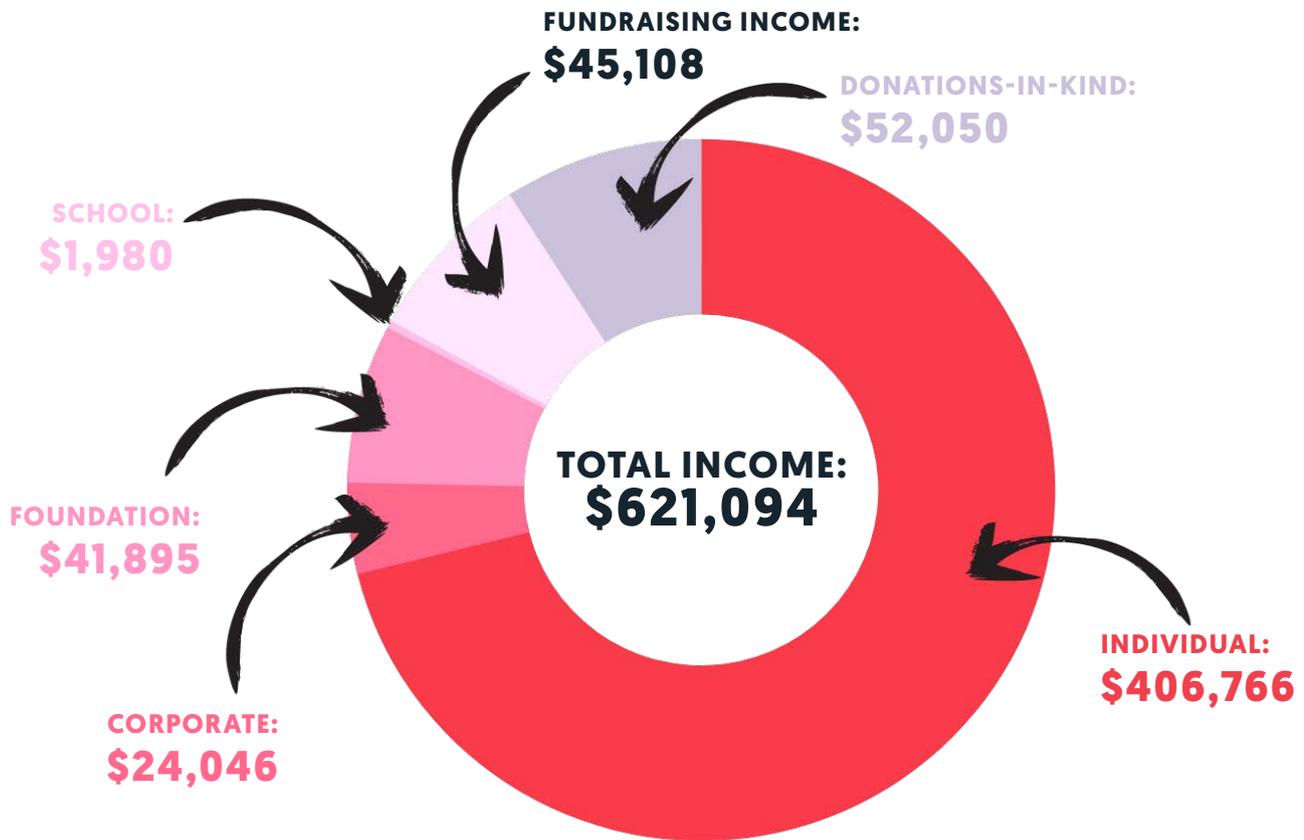
The charity discloses that none of its staff receives more than \$100,000 in annual remuneration each.

STATEMENT OF FINANCIAL ACTIVITIES FOR THE FINANCIAL PERIOD FROM 01 SEPTEMBER 2020 TO 31 AUGUST 2021

INCOME

Income from generating funds	2021	2020
Donation	432,792	238,057
Donations-in-kind	52,050	29,196
Grants	29,404	0
Grants from private foundations	41,895	1,681
	<u>556,141</u>	<u>268,934</u>
Income from charitable activities		
Auction sales	22,205	71,150
Sale of product	0	520
Ticket sales	22,903	29,400
	<u>45,108</u>	<u>105,840</u>
Other income		
Interest income	43	18
Job support scheme grant	19,845	20,871
TOTAL INCOME	621,137	309,893
EXPENSES		
Direct Cost		
Opening inventories	3,785	3,915
Charitable contributions	197,259	28,861
Donations-in-kind	31,690	29,816
Closing inventories - T-shirts	(721)	(985)
- Other asset	0	(2,800)
	<u>232,013</u>	<u>58,807</u>
Governance & other admin costs		
Administrative expenses	5,433	1,612
Advertising/Promotional	1,379	2,389
Audit fees	6,921	4,815
Bank charges	2,471	468
Catering and equipment	1,472	11,497
Dues and subscriptions	21,456	1,933
Merchant fees and charges	62	6,178
Payroll expenses	104,270	138,058
Professional fees	1,455	14,477
Training and development	748	0
Other expenses	2,615	2,236
TOTAL EXPENSES	380,295	183,663
NET SURPLUS FOR THE FINANCIAL PERIOD	240,842	148,423

BREAKDOWN OF FINANCIAL ACTIVITIES





07
TEAM & PARTNERS

BOARD OF DIRECTORS



DAVID HOSS

Chairman
Principal,
Singapore American School



SUVIR VARMA

Treasurer
Senior Advisor,
Bain & Company



MADANJIT SINGH

Secretary
Chief Revenue Officer,
ANCHANTO



LESLI BERGGREN

Member
Founder and
Executive Director,
LOVE, NILS

ADVISORS



DEVON LAWRENCE

Founder,
Clark Lawrence Consulting



CHRIS WILSON

Founder,
Water & Healthcare Foundation

PATRONS



A/PROF QUAH THUAN CHONG

Senior Consultant, Division Paediatric
Haematology & Oncology, Khoo Teck
Puat – National University Children's
Medical Institute, NUH



DR FRANCES YEP

Consultant, Division of Paediatric
Haematology and Oncology, Dept
Paediatrics, Khoo Teck Puat. Paediatric
Blood & Marrow Transplantation [BMT]
Programme, NUH



DR KRISTA LEA FRANCISCO

Resident Physician, Division of Paediatric
Haematology and Oncology, Dept of
Paediatrics, Khoo Teck Puat, Paediatric
Blood & Marrow Transplantation [BMT]
Programme, NUH

ORGANISATION STRUCTURE



LESLI BERGGREN

Founder and Executive Director

Date of Appointment: 1 September 2017



JODI VONGSAKOUN

Chief Operating Officer



MELINDA MANZI

Program Director



FENNY HARTONO

Finance & Governance
Manager

**This position was held by
Deshi Gill from August 2020-
July 2021*



SHREYA BHAT

Fundraising Manager



HON SANG LEE

Marketing &
Communications
Manager



RAM PRAKASH

Volunteer Manager



DEBRA DE REEPER

Executive Coordinator
Volunteer

PARTNERS

LOVE, NILS' success depends upon the generosity of our donors and partners; it is their gracious support that allows us to create positive impact in the lives of children with cancer and their families. We are so very grateful and thank them from the bottom of our hearts.

COMMUNITY PARTNERS

ARC CHILDREN'S CENTRE
BOUTIQUE EDUCATION
CHILD SAFEGUARDING
DULWICH COLLEGE
HWA CHONG INSTITUTION
KK WOMEN'S AND CHILDREN'S HOSPITAL
NATIONAL UNIVERSITY HOSPITAL
NATIONAL VOLUNTEER & PHILANTHROPY CENTRE
SINGAPORE AMERICAN SCHOOL
SRI MANASSEH INTERNATIONAL SCHOOL
ST PATRICK'S SOCIETY SINGAPORE
TANGLIN TRUST SCHOOL
THE GRANGE INSTITUTION

INDIVIDUAL DONORS, \$1,000 AND ABOVE

ANAND GNANASEKARAN
ANN MARIE REGAL
AU XIN YI
CERDIK
CHEW XIU YUN
DORIS SOHMEN PAO
ELLOUISA CHEN
FINN TAY FONG CHUIN
GERALDENE MURPHY
GIOVANNI GAVARONE
HO BOON LENG
HO WEI LI CINDY
IMRANALI NADIRALI VIRANI
JEFF MAJESTIC
JODI VONGSAKOUN

KAN YUET MEI AMY
KANNAN P S
KAORI ZAGE
KIMIKO WAKAYAMA
LAU YONG HUAT
LEE SIEW TEH
LEE TIAN HAU
LI WAI WING
LILU
LIM HUILI
LIM JEE HIAN
LORAYNE LIE
MAK SWEE CHU
MAMI SUZUKI
MICHAEL FIEBRICH
MINOO GANGOPADHYAY
NG HUIZHI RYMAN
NURDIAN CUACA
ONG KIM SIE
PASTRANA PERCIVAL SALAZAR
PEH SI HUI
QI YUN
QUEK SHU YANG
ROBIN TOVSON
SABRINA CHONG
SEOW MAY LING
SIM PHENG BOON
SUGIANTO SUHERMAN
TAN MEI LING, MICHELE (CHEN MEILING, MICHELE)
TAN THENG HONG AMOS
TAN ZHAOJUN
TANG PO YIN
TEH KIM HUA
TIFFANY MCDUGALL
TRAVI

VICKLAND MOHAMED MALIK S/O MOHAMED AYOOB
WANG MINGZHU
WEE YAP YEO
WONG WUI SEI JENNIFER
ZHANG HAOMING
ZHONG TING KWACHAN
KAH CHOONG

INDIVIDUAL DONORS, \$3,000 AND ABOVE

CHAN KAH CHOONG
CHEUNG WAI SHAN
HO BOON HWEE
JODY SMITH
SVETLANA DUNAEVSKAYA

INDIVIDUAL DONORS, \$10,000 AND ABOVE

HIEW YICK KUEN
RAY ROBERTSON

CORPORATE & FOUNDATION FUNDERS

AMADEUS
CRZTALES
THE IRELAND FUNDS SINGAPORE
J.O.E ECO ALLIANCE
JOHNSON & JOHNSON
NATIONAL COUNCIL OF SOCIAL SERVICE
NOVARTIS
ST. JAMES'S PLACE ASIA
TEMASEK TRUST OSCAR@ SG FUND
TOTE BOARD

EVENT SUPPORTERS

AQUAMARINE YACHT
BENCHMARK
CAPELLA SINGAPORE
CENTRE STAGE
CLUBHOUSE SG
CROSSROADS BREWING COMPANY
DUSIT THANI LAGUNA SINGAPORE
EVERYTHING ABOUT FOOD
EZFIT
FIRSTWAVE CLOUD TECHNOLOGY
GAMESBREAK
GLORIA KEY PAINTING
GROOVEY GIFTS
HARLEY DAVIDSON
JANE'S TOURS
LITTLE CEASARS
LOUISE HILL DESIGN
MAKEROLOGIE
MARINA BAY SANDS
MERCİ MARCEL GROUP
MICHAEL FIEBRICH DESIGN
MULTICO
PARIS & ME CLOTHING STORE
P.S. CAFE
THE ALASKA GUYS
THE ODD BOTTLE
TROPICK
TROUBLE BREWING

LOVE, NILS

Support for Children with Cancer

LOVE, NILS LTD.

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+65 9768 4076

Email

hello@lovenils.org

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[Facebook.com/lovenils](https://www.facebook.com/lovenils)
[Linkedin.com/company/lovenils](https://www.linkedin.com/company/lovenils)

LOVE, NILS is a Singapore
registered charity
UEN 201724930Z with IPC status

Address

19 Taman Serasi
03-23 Botanic Gardens View
Singapore 288292

Website

www.lovenils.org

LOVE, NILS is a USA
registered charity with 501(c)(3)
EIN 98-1492687